

IN THE SPECIFICATION

Please replace the paragraph beginning on line 24 of page 2 with the following:

-- There also exist conventional ad-hoc statistical software packages; however, these packages have limitations as well. Such statistical software packages may be able to assist in measuring the quality of a given process or product. For example, they may calculate a sigma value, which is a statistical parameter that corresponds to a standard deviation on a bell curve. The number of deviations between the statistical mean and the customer defined limits of acceptability provides a quantifiable measurement of process performance. As the process capability increases, so does the sigma level of the process. A process that performs at the six sigma level has six standard deviations between the mean and the customer defined limit limits, and corresponds to 3.4 defects per million, assuming a normal distribution. --

Please replace the paragraph beginning on line 13 of page 18 with the following:

-- With reference still to Figure 9, system 100 of the present invention also includes an optional alphanumeric input device 106 and function keys

is-coupled to bus 99 for communicating information and command selections to central processor unit 101. System 100 also optionally includes a cursor control device 107 coupled to bus 99 for communicating user input information and command selections to central processor unit 101. System 100 of the present embodiment also includes an optional display device 105 coupled to bus 99 for displaying information. A signal input/output communication device 108 coupled to bus 99 provides communication with external devices. --

Please replace the paragraph beginning on line 5 of page 16 with the following:

-- In step 620, the web-site for the six sigma enabled BIS 204 transfers a Hyper-Text Markup Language (HTML) document such as the exemplary personal homepage 700 shown in Figure 7. As is apparent from Figure 7, the six sigma enabled BIS provides more functionality than only six sigma analysis. For example links exists exist in the favorites 702 and navigate 704 boxes on the left of the homepage 700. The web-page 700 may have other formats. --